



Los Angeles Data Center



A Gateway for Connectivity

The TELEHOUSE Los Angeles data center is located in the Hi-Tech district, perfectly located for clients to connect with Asia.

The explosive growth of the Chinese and Indian economies make it a key Internet exchange for companies to increase their reach in the Pacific Rim strategic business theater.

Los Angeles Data Center

626 Wilshire Boulevard

Los Angeles, CA 90017

The center (known as 626W) is home to the LAIIX peering exchange, zero miles from from the 1 Wilshire carrier hotel, and connected to that site by dark fiber for optimal speed. Visit our Peering site www.laiix.net



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About LA

- Operational since 1998
- Common and caged colocation space
- Carrier-neutral
- 24/7 customer assistance center
- On-site technical support 24/7
- Level 1 “Remote Hands” service
- Unlimited, first 30 tool-free minutes of every help ticket is included
- Thereafter, \$150 man hour, M-F 9AM-5PM
- All other times \$200 per hour
- Level 2—Level 4 IT support available
- 24/7 authorized personnel access only
- Low monthly cross-connect fees
- Choose our managed IT services or use your own

Infrastructure

- SSAE16 Certified, Tier 3, 99.999+ % reliability
- 13,000 square feet
- Full / partial racks or caged colocation
- 24/7 on-site facility engineering support
- Rooftop antenna access
- Smoke alarms, pre-action sprinklers. and gas suppression system
- Central HVAC monitoring
- All building systems monitored 24/7

Power

- Commercial power capacity: 665kVA
- One static UPS: 500kVA, N+1 configuration
- One diesel-powered generator; 1@1000kVA
- Battery capacity: 15 minutes at full load
- Diesel fuel reserve: 48 hours at full load
- Redundant N+1 cooling

Security

- Closed-circuit television video surveillance, internal and external
- 24/7 TELEHOUSE on-site security personnel
- 6th floor elevator access card entry
- Key card access throughout the facility
- Biometric capable
- 24/7 authorized customer personnel access
- Regularly updated access lists
- Photo ID required for site access

Connectivity

- Carrier neutral
- Low monthly cross-connect fees
- 10 carriers/ISPs meet any telecom need
- Diverse internal and external fiber routes (POE and building risers)
- DSR-MDF-IDF high performance cabling infrastructure
- LAIIX Extension
(Los Angeles International Internet Extension)